

## FAQs | Get Started

# Get Started with Flywire: 6 Easy Steps to Your First Transaction

#### 1. Log In to Your Account

Access your account using your credentials to begin.

#### 2. Review Your Transactions

Navigate to the "My Account" page to view an overview of your recent transactions.

### 3. Initiate Payment

Click the "Pay Now" option to proceed with your payment.

#### 4. Access Transaction Details

Within the status column, you may select from the following actions:

- Pallet Details: Review manifests and dimensions associated with your purchase.
- **View Invoice:** Examine a detailed breakdown, including the last bid, buyer's premium, shipping fees, and applicable taxes.
  - Note: Selecting a credit card (CC) as your payment method may result in additional surcharges according to your banking institution's policies.
- Click Here to Pay: This will direct you to the available payment options.

#### 5. Select Your Payment Method

After clicking the payment link, you will be presented with invoice details and prompted to choose your preferred payment method. Please note: Previously stored credit card information will not be retained; you must re-enter your card number and billing address.

- Available payment options include:
  - Credit & Debit Cards: Save your card information for future use. New registrants must enter credit card details when placing their first bid from the auction page.
  - Other Payment Methods:
    - **Credit Card:** One-time charge; additional fees may apply as billed by your financial institution. Payment posts within 24 hours.
    - PayPal: No fee; payment posts within 24 hours.
    - Wire Transfer: No fee; payment posts within 24 hours if reference number is present.
    - Debit Card/ACH: No fee; payment posts within 4 business days.

### 6. Finalize Payment

Once you have selected your payment method, click "Pay Now" to complete your transaction.

